

Service

**HiCare**  
Easy

Easy Exchange

**OPEN**

Service accessible to all  
Airbus Helicopters' customers

**EASY ACCESS**

All conditions indicated  
in our catalogue

**SECURED AVAILABILITY**

Part available at high performance level

**PAY-BY-EVENT**

Pay an exchange part when needed

## Easy Exchange - scope of the service

This service is based on the exchange of a part reaching its time limit or a failing part, within short lead times thanks to a dedicated pool of parts.

The Easy Exchange solution proposes an improved parts availability by securing the availability of the part at the time of the request.

It is applicable to a specific list of part numbers, and covers more particularly dynamic components and equipment parts.

This package is available for all Airbus Helicopters types, H135/H145, Dauphin, Super Puma and even more particularly on Ecureuil family aircraft.

## Service Performance

The current performance rate of this service reaches more than 90%, meaning that within more than 90% of the cases, a part will be available on stock at the time of the request.

Parts shall be put at Customers' disposal within 48h FCA Airbus Helicopters logistics platform.

## Conditions

A dedicated catalogue is made available to Customers in our Web-Portal « Keycopter », or can be required from your sales administration team.

This catalogue indicates the detailed part numbers involved in the Easy Exchange service.

Prices are fixed and firm with no exclusions on most of the parts, to avoid any loss of time, and to simplify order management.

## Service Benefits

Our Easy Exchange service is open to all Airbus Helicopters' customers.

Easy and flexible access to the offering through a simple purchase order.

This solution is adapted to you if you wish to reduce investments in inventories and to secure your maintenance schedule having a part available when needed.